



World Class Professional Services

Since 2001, we've been working hard to ensure we deliver expert services to you across our key focus areas. These services are underpinned by technical best practice, industry standard methodology and lab simulation. Gradian Services is proudly spearheaded by a Symantec Knight, one of only 15 within the UK. This provides you with access to a "world class" client-facing solutions architect to ensure design integrity, seamless delivery and service integration.

Importantly, we constantly strive to add that extra value and to deliver you an outstanding customer experience. Whether you need consultancy, engineering or support services, we're here to help you.

Our industry-leading Services will provide you with:

- Collaborative Solution Design: architecture & planning
- Collaborative Solution Build: implementation & deployment
- Solution Operate: functional & regression testing
- Solution Transfer: documentation & handover to BAU
- Solution Training
- Ongoing Support: Basic, Enhanced or TASP™



Our unrivalled expertise spans the Symantec portfolio listed within the table below:

Our Areas of Technology Expertise	Pre-Sales	Deployment	Post-Sales	Training
Encryption				
Symantec Encryption Management Server	✓	✓	✓	✓
<ul style="list-style-type: none"> • Drive Encryption • Email Encryption (Desktop/Gateway) • File Share Encryption • SAAS 				
Symantec Endpoint Encryption	✓	✓	✓	✓
<ul style="list-style-type: none"> • Drive Encryption • USB Encryption 				
Symantec Information Centric Encryption	✓	✓	✓	✓
<ul style="list-style-type: none"> • Cloud Apps • DLP Integration 				
Symantec Policy Based Encryption	✓	✓	✓	✓
<ul style="list-style-type: none"> • Gateway Email Encryption • Heterogenous Key Management 				
Email Security				
Symantec Email Security.Cloud	✓	✓	✓	✓
<ul style="list-style-type: none"> • Inbound - Spam & Virus • Inbound - Zero Day & Malware • Outbound - Data Protection • Outbound - Policy Based Encryption (PBE) 				
Symantec Messaging Gateway	✓	✓	✓	✓
<ul style="list-style-type: none"> • On-premise Messaging Gateway (MTA) 				
Symantec Email Threat Isolation	✓	✓	✓	✓
<ul style="list-style-type: none"> • URL Re-write • Remote Execution of Unknown Threats 				



World Class Professional Services (cont.)



Our Areas of Technology Expertise	Pre-Sales	Deployment	Post-Sales	Training
Web Security				
Symantec Web Security Service	✓	✓	✓	✓
<ul style="list-style-type: none"> • Cloud Proxy • URL Filtering (Web.Cloud & WSS) • Web Control for Mobile Users • DLP Cloud Integration 				
Symantec Web Threat Isolation	✓	✓	✓	✓
<ul style="list-style-type: none"> • Remote Execution of Unknown Threats 				
Symantec ProxySG - Secure Web Gateway	✓	✓	✓	✓
<ul style="list-style-type: none"> • On-premise Proxy • DLP Integration • Content Analysis 				
Symantec CASB	✓	✓	✓	✓
<ul style="list-style-type: none"> • Shadow IT Audit • Secure Cloud Apps • Control Cloud Data Sharing 				
Endpoint & Authentication				
Symantec Endpoint Protection (SEP)	✓	✓	✓	✓
<ul style="list-style-type: none"> • Endpoint Security • Web Traffic Re-direct 				
SEP Cloud	✓	✓	✓	✓
<ul style="list-style-type: none"> • Endpoint Protection <500 Endpoints 				
SEP Mobile (SkyCure)	✓	✓	✓	✓
<ul style="list-style-type: none"> • Mobile Device Protection • MDM Integration 				
Symantec VIP (MFA)	✓	✓	✓	✓
<ul style="list-style-type: none"> • Multi Factor Authentication • Cloud Single Sign On 				
Symantec ATP	✓	✓	✓	✓
<ul style="list-style-type: none"> • Mail • Web • Endpoint • Network 				

