Managed Run

By Gradian

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Exec Brief V1.0

Service Overview

Gradian's Managed Run Service is for customers demanding a superior level of expertise and global experience. They wish to reduce the burden on their in-house team by contracting with experts to 'run' the tools for them.

Managed Run brings together Gradian Consultancy, Gradian Advanced Support and Gradian Technical Account Management (TAM) through a single annual agreement:

- Your TAM will provide you with personal accountability, expose you to in-depth technical expertise and make you feel valued.
- Operating from within the UK, Gradian Advanced Support provides you with clearly defined SLOs, case resolution, case escalation and case severity levels.
- The team responsible for Configuration changes have a cumulative 40+ years solution Design, Build and Integration experience.

Any configuration requirements associated with your evolving business use-case demands, day to day configuration needs and support call outcomes will be understood, built and executed by experts in their field.

Complementing your business operating model, this service provides you with the peace of mind that an essential component of your information security estate is being managed by highly skilled and trained professionals; we take the strain so you can focus on your core business activities.

Managed Run is ideal for ALL organisations currently looking for a partner to carry the load. Adoption of this service provides the downstream option to minimise third party risk by potentially leveraging a single point of contact for all areas of the technology solution, consultancy & ongoing support assistance if required.

Why Gradian?

Gradian is a data-centric messaging security and compliance specialist focusing on de-risking the use, misuse and abuse of email across your enterprise & entire supply chain. We hold the highest levels of Global Vendor-certification enabling us to most efficiently deliver technology solutions, consultancy and world class support services.

Representing just a handful of vendor technologies, we only align with those rated highly by the likes of Gartner, Forrester and IDC.

With a strong focus on partnership and core business values aligned to delivering you the best experience possible, you'll be exposed to the highest level of collaborative global expertise keen to develop and improve your security posture.

Collaboration means full hand holding and guidance throughout the optimisation process from solution design to implementation and the ongoing management of your portfolio.

With nearly 50 years' combined industry experience we've developed a bespoke skill set, an enviable knowledge base and experience that is second to none.

Our proven and robust industry pedigree allows us to provide a World Class service to clients regardless of size.

CYBER ESSENTIALS | Crown Commercial Service Supplier | #Spoofproof | Forcepoint Gold Partner | BROADCOM CA AUTHORIZED PARTNER Premier SYMANTEC

#Spoofproof

We will help you build back trust into your email across your users, devices and interactions (3rd party, B2B or B2C).

By delivering a mix of industry-leading products wrapped with best in class engineering and world-class after-sales services, we can take you to a security posture we call #Spoofproof.
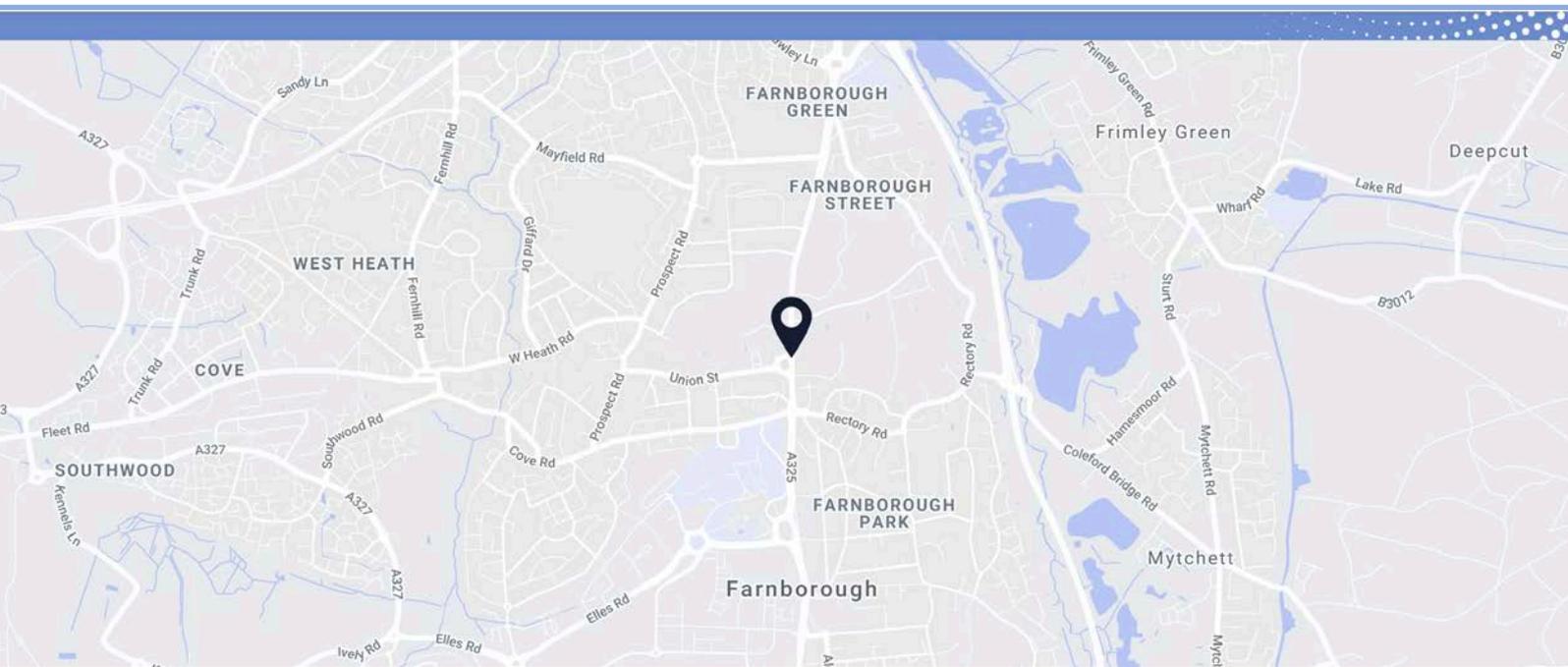
Working agnostically of both your messaging platform (whether it is on premise or cloud) and your gateway, we adopt a simple methodology that is both scalable and repeatable:

- Discover
- Implement
- Maintain

Ask us today about how we can help you to get #Spoofproof.

#Spoofproof by Gradian

- Overcome BEC Issues
- Eliminate Domain Spoofing
- Protect Brand Trust
- Legitimise your Supply Chain
- Secure Confidential Data
- Guarantee Secure & Flexible Delivery
- Solve Invoice Fraud

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